

REMARKS

This Amendment and Response is responsive to the Office Action mailed on March 7, 2005. In that action: claims 12 and 30 were allowed; claims 11, 12, 29, and 30 were objected to because of informalities; claims 1-3, 5-10, 20-22, 24-29, and 31 were rejected under 35 U.S.C. §102(b) as being anticipated by Dekelbaum et al. (USPN 5,838,682); claims 4 and 23 were rejected under 35 U.S.C. § 103(a) as being unpatentable over Dekelbaum et al.; and claim 11 was rejected under 35 U.S.C. § 103(a) as being unpatentable over Dekelbaum et al. in view of Sassin (USPN 6,449,260).

Claims 1-11, 20-29, and 31 are pending in this application. Claims 11 and 12 have been amended to correct certain informalities. Claims 1, 20, and 31 has been amended to further distinguish over the prior art. Applicant submits that all claims are in allowable form and requests reconsideration of the rejections of the pending claims.

Claim 1 was rejected as being anticipated by Dekelbaum. Dekelbaum discloses a method and apparatus for establishing communications with a remote node on a switched network based on hypertext dialing information.

Independent Claim 1 notably includes a processor which processes audio communication between a system user and a service agent, and receives and stores in memory a version of at least one web page from a website which the system user has viewed, wherein the at least one web page includes a web page which the system user is currently viewing as well as web pages which the system user has previously viewed in a particular domain both in a current session and in previous sessions.

Dekelbaum fails to disclose viewing web pages which the system user has previously viewed in a particular domain in previous sessions. Instead, as referenced by the Examiner, Dekelbaum discloses:

Internet Server 102 maintain a record of pages accessed by a particular client, i.e., a session history, and to issue a session identification number ("session ID") to a client upon the client requesting a HTML page including autodialing hyperlinks. The sales representative solicits the session ID from each caller upon initial contact and uses it to retrieve session history for that client from the Internet Server 102 using workstations 112a-112c. Upon inputting the session ID, the client's session history is automatically downloaded into the Web Browser 120 used by the sales representative so that the current and immediately preceding pages accessed by the client from Internet Server 102 are available

(Column 14, Lines 21-33). Dekelbaum fails to teach that the session history or information associated with the session ID encompasses viewing web pages which the system user has previously viewed in a particular domain both in a current session and in previous sessions.

Rather, Dekelbaum only discloses viewing the pages contained in the session history retrieved by the use of a session ID that is created during the present connection to a merchant's home page.

Thus, Dekelbaum falls far short of teaching the viewing of web pages which the system user has previously viewed in a particular domain both in a current session and in previous sessions.

In view of the foregoing, Applicant submits that claim 1 is in allowable form. Applicant submits that independent claims 20 and 31 are also in allowable form, for similar reasons to those discussed above.

Applicant submits that dependent claims 2-11, being dependent on claim 1, are allowable for the same reasons stated for claim 1. Further, Applicant submits that dependent claims 21-29, being dependent on claim 20, are allowable for the same reasons stated above.

Based upon the foregoing, Applicant believes that all pending claims are in condition for allowance and such disposition is respectfully requested. In the event that a telephone conversation would further prosecution and/or expedite allowance, the Examiner is invited to contact the undersigned.

Respectfully submitted,

MARSH FISCHMANN & BREYFOGLE LLP

By: 

Robert G. Crouch

Registration No. 34,806

3151 South Vaughn Way, Suite 411

Aurora, Colorado 80014

(720) 562-5506

Date: June 7, 2005